



FSC POLICY ON ESCALATION AND CONFLICT RESOLUTION Recreational Division

At the Executive Board Meeting on March 12, 2010, the following policy was approved for handling conflicts that arise. The following order of communication and escalation will be followed for conflict resolution.

1. Discuss the issue with your Team Manager face to face, not through Email. If the issue is still unresolved;
2. Discuss your issue with your Division Representative face to face, not through Email. If the issue is still unresolved;
3. The Division Representative will escalate the issue to the Recreational Player Representative and Vice President of Rec. If the issue is still unresolved;
4. The issue will be brought to the FSC Executive Board and all involved parties will be required to attend and discuss the issue together, face to face, in front of the Board, at which time a final decision will be made resolving the issue.