

2019 Spring Survey

1. DIVISION YOUR DAUGHTER PLAYED IN:

6U	14.0 %	12
8U	32.6 %	28
10U	30.2 %	26
12U	20.9 %	18
Majors	2.3 %	2

Responded: 86

3. COACH COMMUNICATION: Please rate the effectiveness of your coach's communication with the team/parents.

Excellent	79.1 %	68
Good	14.0 %	12
Average	5.8 %	5
Fair	1.2 %	1
Poor	0.0 %	0

Responded: 86

5. EFFECTIVENESS OF PRACTICES: Please rate your child's overall experience with team practices. Did your child learn from and enjoy participating in team practices?

Excellent	61.6 %	53
Good	24.4 %	21
Average	9.3 %	8
Fair	1.2 %	1
Poor	3.5 %	3

Responded: 86

7. COACH(ES) ATTITUDE: Please rate the coach(es) effectiveness in providing a positive, encouraging teaching environment at games and practices.

Excellent	82.6 %	71
Good	11.6 %	10
Average	2.3 %	2
Fair	2.3 %	2
Poor	1.2 %	1

Responded: 86

10. TEAM SELECTION: Do you want to see teams stick together from season to season or have new teams drafted every year?

Teams Stay Together	60.5 %	52
Draft Every Year	18.6 %	16
Don't Care	20.9 %	18

Responded: 86

11. BOARD COMMUNICATION: Please rate the effectiveness of the Board's communication with you via the FSC website and mass emails.

Excellent	38.4 %	33
Good	36.0 %	31
Average	22.1 %	19
Fair	0.0 %	0
Poor	3.5 %	3

Responded: 86

13. BOARD LEADERSHIP: Please rate the Board's leadership in building a fun, positive, softball program.

Excellent	41.9 %	36
Good	41.9 %	36
Average	14.0 %	12
Fair	0.0 %	0
Poor	2.3 %	2

Responded: 86

15. PROGRAM VALUE: Please rate the price/value of the spring program considering the registration fee you paid vs. games offered, awards, uniforms, clinics, pictures, special events, etc.

Excellent	37.2 %	32
Good	40.7 %	35
Average	16.3 %	14
Fair	5.8 %	5
Poor	0.0 %	0

Responded: 86

17. **UMPIRE PROGRAM:** Please rate your satisfaction with the ASA umpires considering accuracy of calls, fairness, consistency, and professionalism of the umpires.

Excellent	36.0 %	31
Good	31.4 %	27
Average	14.0 %	12
Fair	8.1 %	7
Poor	2.3 %	2
6U - N/A	8.1 %	7

Responded: 86

19. **WEBSITE:** Please rate the FSC (TeamSideLine) website for it's effectiveness as a league mangement tool.

Excellent	26.7 %	23
Good	39.5 %	34
Average	23.3 %	20
Fair	7.0 %	6
Poor	3.5 %	3

Responded: 86

21. **UNIFORMS:** Please rate your satisfaction with the uniforms considering style chosen, colors, and distribution process.

Excellent	39.5 %	34
Good	38.4 %	33
Average	11.6 %	10
Fair	5.8 %	5
Poor	4.7 %	4

Responded: 86

23. **SPECIAL EVENTS:** Please rate your child's experience with the End of Season Celebration, special events and clinics.

Excellent	15.1 %	13
Good	16.3 %	14
Average	4.7 %	4
Fair	2.3 %	2
Poor	14.0 %	12
N/A	47.7 %	41

Responded: 86

25. BATTER'S BOX SNACK SHACK: Please rate your satisfaction with the Snack Shack

Excellent	27.9 %	24
Good	24.4 %	21
Average	14.0 %	12
Fair	2.3 %	2
Poor	1.2 %	1
Did not utilize the snack bar	30.2 %	26

Responded: 86

27. OVERALL EXPERIENCE: Please rate your child's overall experience during the Spring season and your willingness to have her return for another season.

Excellent	59.3 %	51
Good	29.1 %	25
Average	9.3 %	8
Fair	1.2 %	1
Poor	1.2 %	1

Responded: 86